

JEREMY J. DOYLE, MBA

Technology Leader | Cloud Infrastructure | Platform Engineering | Digital Transformation
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Executive Summary

Technology leader with 25+ years of experience driving cloud transformation, infrastructure modernization, platform engineering, and enterprise-scale technology initiatives utilizing AI to enhance enterprise capabilities. Proven track record leading cross-functional teams to deliver scalable, reliable, and cost-efficient platforms. Experienced in product strategy, roadmap development, stakeholder alignment, AWS, Kubernetes, AI enablement, disaster recovery, and digital transformation. Delivered initiatives generating over \$114M in annual savings and large-scale datacenter modernization.

Core Competencies

Product Strategy, Product Roadmaps, Platform Products, Cloud Infrastructure, AWS, Azure, Kubernetes, Platform Engineering, Agile Product Management, Scrum, Stakeholder Management, Digital Transformation, Terraform, DevOps, CI/CD, AI Strategy, Data Platforms, Disaster Recovery, FinOps, Enterprise Architecture. AI Tooling: Claude, Kiro, Co-Pilot, ChatGPT.

Professional Experience

Western Governors University — Staff Product Manager, Infrastructure Platforms (2024–Present)

- Product strategy and roadmap owner for enterprise infrastructure platforms.
- Lead datacenter modernization, Kubernetes adoption, CI/CD transformation, and disaster recovery initiatives.
- Partner with engineering, operations, security, and business stakeholders to prioritize platform investments.
- Drive reliability, scalability, security, and cost optimization across infrastructure services.
- Created AI Agent for Developers to troubleshoot CI/CD pipelines and query agent about project effort & expectations to their application.
- Datacenter technology infrastructure refresh (routers, switches, NetApp, Oracle Exadata, VM Farm), cage buildout, migration and cutover.
- Created Disaster Recovery program with an eye for Active\Active application processing for Western Governors University (WGU) terrestrial datacenter and AWS environment including backup strategy weighing costing vs risks.
- Migrating applications from ECS Fargate to AWS EKS - Kubernetes container orchestration including Terraform to build out defined infrastructure.

Cloud SecDevOps Consulting — Solutions / Cloud Architect (2022–2024)

- Developed Cloud Center of Excellence framework and modernization strategies.
- Designed secure cloud architectures using AWS, Azure, Terraform, and DevOps practices.
- Led cloud migration assessments and enterprise architecture planning.

Wells Fargo — Vice President, Technology Manager Leadership Roles (2008–2022)

- Led enterprise datacenter consolidation and cloud transformation initiatives.
- Reduced SOX risk by 73%, reduced datacenter footprint by 54%, and helped achieve \$114M annual savings.
- Directed teams of up to 42 professionals across engineering, operations, and software delivery.
- Managed multimillion-dollar infrastructure and modernization programs.
- Accelerated Wells Fargo's datacenter consolidation program with project managers, service delivery and application teams to move applications from satellite to the cloud or regional data centers; reducing SOX risks by 73% and enterprise datacenter site count by 54%; migrate/decommission 12,000+ servers, 884 apps out of 4,560 apps to achieve savings of \$114M year over year.
- Developed Site Profile & Application Utility to aggregate metadata to increase technology transparency for the Digital Transformation initiative.
- Mapped out \$45M initiative to close nine premium satellite data centers to reduce data center operational sites, increase availability and reduce risk through moving applications & infrastructure to greenfield technologies.
- Managed 42 resources within the Wholesale Payment Logistics team through CI\CD processes including project managers, system support analysts, business system consultants, DBA's, Java/SharePoint developers providing payment B2B SOA services including Domestic/International Wires, ACH, Check, SWIFT, CEO, mobile, FX to Wholesale customers
- Directed team to migrate 1200, Fortune 500 wholesale customers to facilitate improved daily processing/payment of \$40B\daily

Education

- MBA, Technology Management - University of Phoenix
- BS Information Technology - University of Phoenix

Certifications

- Professional Scrum Master™ I (PSM I) - Certified
- Professional Scrum Product Owner™ I (PSPO I) - Certified
- AWS Certified Solutions Architect - Associate - Certified
- The Open Group Architecture Framework (TOGAF) - Certified
- AWS Certified Cloud Practitioner - Certified
- Microsoft Certified: Azure Fundamentals - Certified
- Information Technology Infrastructure Library (ITIL) - Certified
- Certified Data Center Sustainability Professional (CDCSP®) - Certified
- Amazon Web Services Architecture and Operations Cloud Services
- MIT Sloan Artificial Intelligence: Implications for Business Strategy (AI)